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Getting Started

1. What You Need

Connecting to One HDTV

- A desktop or laptop computer (Mac, Windows or Chromebook) connected to the Internet
- The appropriate cable to connect your computer to your HDTV

Note: Depending on connection type, a video adapter may be needed.

Connecting to Multiple HDTVs

- A desktop or laptop computer (Mac, Windows or Chromebook) connected to the Internet
- An HDMI Splitter with the appropriate number of ports for your HDTVs (see below for examples)
- The appropriate cables to connect your computer to the HDMI Splitter and the HDMI Splitter to your HDTVs

Note: Depending on connection type, a video adapter may be needed.





2. Purchasing Credits/Setting Up Account

- View [Plans and Pricing](#) to determine the best plan for you.
- Go to the Store to purchase credits, which are required to play Boom games.
- When you make your first purchase, you will be prompted to set up your Boom account, including selecting your login email address and password.
- Purchases are made through PayPal.

3. Playing a Game

- After logging in, click “Members Area” and then click “Play Game.”
- Click the game you wish to play.

Important Notes

- Boom Industries is not an IT nor an Audio/Video company. The following general setup guidelines are for your convenience only. We recommend consulting an IT or Audio/Video professional for your setup.
- Although we try to keep our current guidelines up to date, technology is always advancing so products listed may not be the newest on the market.
- Only Computers or Laptops running Mac OS X, Chrome OS, or Windows 10 and above are recommended.
- We highly recommend using Google Chrome, Mozilla Firefox, or Safari. Other browsers may not be supported.
- Computer should be set to “Full Screen” mode. Note: Disable your computer’s screen saver and sleep mode.
- Set your computer’s resolution to a 16:9 aspect ratio.
- Tablets are only recommended for home use because they usually lack a standard wired network port, requiring the use of a Wi-Fi connection, as well as an HDMI connector. Connection guidelines only work with HDTVs. Longer cable lengths affect video signal strength; use the shortest quality cables possible for the best results.



Full Screen Mode

Browsers

- **Google Chrome**
- **Mozilla Firefox**
- **Internet Explorer**
 - Press the F11 Key on the upper keys of the keyboard.
- **Edge**
 - Press the "Windows" (logo) and Shift Key and then press Enter.
 - To get out of Full Screen Mode, click in the upper right hand corner of the screen.
- **Safari (Mac)**
 - Click on the green dot in the upper left hand corner to open "Full Screen" mode.
 - If the Toolbar Bar still remains at the top, then click on "View" in the toolbar. In the drop-down menu, you can un-check: "Always Show Toolbar in Full Screen" option.
 - **Note: The Toolbar will reappear for use by dragging your cursor near the top of the screen.**



Troubleshooting

1. Unable to play games

- Verify internet connection by opening Google Chrome, Mozilla Firefox, or Safari and browse other websites.
- If unable to browse sites, power cycle Internet Gateway/Router/Modem by disconnecting power cord, wait one minute then reconnect power.
- If able to browse sites, clear browser cache files using steps below:

Chrome

- Click the **Menu** button (upper right corner icon with three stacked dots) followed by **More tools** and finally **Clear browsing data**.
- **Click** to check **boxes next to Browsing history, Cookies and other site data** and **cached images and files** then **click clear data**.

Firefox

- Tap or click the **Menu** button (upper right corner icon with three stacked lines) followed by **Options, Privacy and Security**, then under **Cookies and Site Data** click **Clear Data**.

Safari (Mac)

- **1.** Click on the **Safari tab** at the top of your screen and choose **Preferences** from the dropdown menu.
- **2.** Click the **Advanced** tab of the menu that pops up.
- **3.** Check the option "**Show Develop menu in menu bar**" at the bottom. Now you should see a new menu item in the main menu named "**Develop**".
- **4.** Click on the menu item "**Develop**", then select "**Empty Caches**" from the submenu items.

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